



ADA POLICY - DayBreak adheres to all ADA requirements.

On July 26, 1990, the Americans with Disabilities Act of 1990 (ADA) was signed into Law. The comprehensive legislation was intended to ensure that persons with disabilities enjoy access to the mainstream of American life. The goal of the ADA is:

To assure that persons with disabilities have equal opportunity, fully participate in society, are able to live independently, and can be economically self-sufficient.

DayBreak's Transportation services will comply with this legislation.

DayBreak is providing demand response service with route deviations available. Therefore it is subject to *DEMAND RESPONSIVE/EQUIVALENT SERVICE* or *Ordinary Para transit requirements*. (See 49 CFR Parts 37, 37.77 (c) for Equivalent Definition)

- *Required if providing demand responsive/route deviation.*
- *Service must be provided in most integrated setting possible.*
- *Service must be consistent for all riders in the area for the same criteria as above.*
- *One difference is capacity constraints. Again, trips must be provided on the same basis. Pattern of trip denials, excessively long trip time, excessively long wait time, and missed trips must be consistent for all riders.*

To read the complete policy, refer to DayBreak's Transportation Policies and Procedures manual located in the admin. office.

TRANSPORTATION GUIDELINES

- **STANDING** – No passengers are permitted forward of the Standee Line per Federal Law. Passengers should be seated seat belts secured.
- **CARRY-ON ITEMS** – Items may not obstruct the aisle or pose a safety concern and must remain within the immediate control of the passenger. DayBreak is not responsible for missing, lost, or stolen items of personal property.
- **FOOD AND BEVERAGES** – Food or beverages may be consumed while on board. Beverages may be allowed on board in a spill proof container.
- **SMOKING** – No smoking is permitted on board.

- **NO FLASH PHOTOGRAPHY OR LASER POINTERS** – Items that may blind the operator are not permitted to be used on board. This can be considered endangering public transportation, a federal offense.
- **FOUL LANGUAGE, DISRUPTIVE BEHAVIOR** – Foul language and disruptive behavior will not be tolerated. You will be asked to disembark or be denied boarding for inappropriate behavior. We will also not tolerate any abusive behavior towards one of our employees. If the bus has to stop to deal with inappropriate behavior, our operations are then impacted, and the police may charge the party responsible with “hindering of public transportation”. Threatening a transit operator is a federal offense.
- **WEAPONS, HAZARDOUS MATERIALS** – No weapons or hazardous materials are permitted on board. Mention of any such items or of any type of violence is considered threatening behavior and will result in the notification of law enforcement.
- **ANIMALS** – All animals are prohibited, subject to the following limited exceptions:
 - a. Legitimate service animals under the control of a guest with a disability as permitted by the ADA for a disability related service.
 - b. Small animals stored in an approved carrier under the control of a responsible guest at the discretion of the Transit Operator.
 - c. Any guest traveling with an approved animal may be expelled if the animal’s behavior compromises the safe operation of DayBreak’s transportation service or otherwise poses a threat to the health, safety, and welfare of the public.
- **TRAFFIC AND WEATHER PERMITTING.** DayBreak schedules are subject to traffic and weather conditions. If we are running behind due to conditions beyond our control, it is because we are first and foremost concerned about the safety of our guests. We apologize, but safety always comes first.
- **PLEASE BE ON TIME.** We highly recommend that you are ready prior to the scheduled pick-up time at designated locations.

THE ABOVE INFORMATION IS PROVIDED AS AN INFORMATIONAL COURTESY. A COMPLETE LISTING OF OUR USE POLICIES AND PROCEDURES IS AVAILABLE UPON REQUEST IN EITHER ENGLISH. THESE DOCUMENTS ARE ALSO AVAILABLE AT THE DAYBREAK OFFICE.

For any questions related to our Transportation Policies or Procedures, contact the Executive Director, Paula Levy, at (719) 687-3000



DayBreak - An Adult Day Program